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UNIVERSITY EXAMINATIONS MAIN EXAMS

2022/2023 ACADEMIC YEAR

FOR THE DEGREE OF BACHELOR OF BUSINESS MANAGEMENT THIRD YEAR SECOND SEMESTER

COURSE CODE: BBL 328

COURSE TITLE: ICT FOR LOGISTICS

DATE: 10/08/2023 TIME: 11:00AM-1:00PM

INSTRUCTIONS TO CANDIDATES

- 1) Answer Question ONE(Compulsory) and ANY OTHER TWO Questions
- 2) Candidates must hand in their answer booklets to the invigilator while in the examination room
- 3) Credit is given for legibility, clarity and use of relevant examples
- 4) Question ONE is 30 marks while Questions 2-5 carry 20 marks each
- 5) Clearly write your Registration Number on each answer sheet used

TIME:2 Hours

QUESTIONS: SECTION A

QUESTION ONE

- a. Explain types of information technology applicable in logistics. [5Marks]
- b. Discuss key factors when acquiring Alogistics information system. [5Marks]
- c. Examine the drawbacks an organization would experience as a result of technical failure in a logistics planning technology. [5Marks]
- d. Explain the pros and cons of ERP as an information technology applied in logistics management.. [5Marks]
- e. Discuss how systemic development of logistics information system would be beneficial to an organization. [5Marks]
- f. Explain the terminology "Technology Congestion Pricing".

[5Marks]

QUESTIONS: SECTION B

QUESTION TWO

- a. Discuss the technological options being developed to decrease fuel consumption and CO₂ emissions within the logical chain in the era of rising energy prices. [10 Marks]
- b. Describe the Advanced Transport Management systems (ATMS) as applied in contemporary logistics. [10 Marks]

QUESTION THREE

- a. Explain how EDI helps in reducing transaction cost and time. [10 Marks]
- b. Analyze the key steps that should be followed in implementing blockchain technology in a logistics firm of choice. [10 Marks]

QUESTION FOUR

- a. Explain the concept of cybersecurity in logistics operations management. [10Marks]
- b. Describe the working of logistics data analytics. [10 Marks]

QUESTION FIVE

- a. A firm is contemplating adopting the Internet of Things (IoT) in its logistics operations. Explain the reasons behind this development. [10 Marks]
- b. Examine the factors to be considered when selecting last mile delivery technologies in a logistics firm of choice. [10Marks]