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**UNIVERSITY EXAMINATIONS
2022/2023 ACADEMIC YEAR
MAIN
SECOND YEAR SECOND SEMESTER
FOR THE DIPLOMA
IN
SOCIAL WORK & COMMUNITY DEVELOPMENT**

COURSE CODE: DSC 067

COURSE TITLE: INDUSTRIAL SOCIAL WORK.

DATE: 25TH APRIL 2023

TIME: 9AM-11AM

INSTRUCTIONS TO CANDIDATES

Answer question one (compulsory) and any other two questions

TIME: 2 Hours

This Paper Consists of 2 Printed Pages. Please Turn Over.



1. Define the and explain the following terms
a) Industrial Social Work. 3 Marks
b) Occupational hazards. 3 Marks
c) Stress. 2 Marks
d) Using examples illustrate types of work in modern day society. 20 Marks

2. Discuss FIVE causes of chronic absenteeism at the workplace. 20 Marks

3. Discuss employee assistance programmes used at the workplace. 20 Marks

4. Expound on the importance of job satisfaction in an organization. 20 Marks

5. Examine the relevance of social workers in an organization. 20 Marks