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**UNIVERSITY EXAMINATIONS**

**2022/2023 ACADEMIC YEAR**

**FIRST YEAR SEMESTER ONE**

**SPECIAL/SUPPLIMENTARY EXAMINATION**

**FOR THE POST GRADUATE DIPLOMA OF EDUCATION ARTS**

**COURSE CODE: PSY 710**

**COURSE TITLE: INTRODUCTION TO PSYCHOLOGY**

**DATE: 14/8/2023**

**TIME: 8.00 AM-10.00AM**

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**INSTRUCTIONS TO CANDIDATES**

Answer Question One and Any Other TWO (2) questions

TIME: 2 Hours

**Question one**

- a) Distinguish between intrinsic and extrinsic motivation(4 marks)
- b) Identify the steps that make psychology to be a science(4 marks)
- c) Analyze the causes of mental retardation(8 marks)
- d) Identify three uses of classical conditioning in learning(8 marks)
- e) Describe the demerits of the use of observation research method(6 marks)

**Question two**

- a) Discuss environmental influences of intelligence(10 marks)
- b) Describe the steps that can make punishment effective in a learning situation(5 marks)

**Question three**

- a) Discuss the main sources of frustration in a human being (10 marks)
- b) Explain the working of industrial /organizational psychology(5 marks)

**Question four**

- a) Discuss the factors that influence human perception(10 marks)
- b) Explain, giving examples the use of repression as a defence mechanism

**Question five**

- a) Discuss the components of Plutchik's wheel of emotions(10 marks)
- b) Explain the functions of emotions(5 marks)